



GUEST SERVICES GUIDE

MORGANTOWN/MYLAN PARK KOA HOLIDAY

Welcome to Mylan Park in beautiful North Central West Virginia. Explore the area's most dynamic sports venue! Mylan Park has grown into a full-service sports, recreation, wellness, and events complex across 400 acres. Mylan Park offers 14+ indoor and outdoor facilities, event venues, plus nearby shopping, and restaurants. Enjoy the close by action and a peaceful stay.

Guest Name: _____

Site #: _____

WiFi: KOA Guest Password: MylanKOA!





PARK ETIQUETTE & POLICIES

Welcome to Morgantown / Mylan Park KOA Holiday! KOA prides itself in guaranteeing friendly service and great amenities but we need your help to ensure our campground is a fun and safe place for everyone. To do that, we ask that you follow our campground rules. If you ever need help or have questions, look for a yellow shirt!

PARK HOURS

• Check-In/Out Times:

Check-In RV and Tent Sites: 3:00 pm
Check-In Accommodations: 4:00 pm
Check-Out: 10:00 am Cabins, 11:00 am RV & Tent

• Hours of Operation:

**Hours of operation may vary by season. Please check with our team when you arrive.

- **Follow** one way and do not enter signs.
- **Park vehicles on gravel only.** The grass thanks you! Any vehicles that do not fit on your gravel site must have a separate parking pass and be moved to an available parking space for an additional fee. Space is limited.
- **Fireworks** are prohibited on the campground property.
- **Firewood** may NOT be gathered or scavenged on Mylan Park property. Firewood is available for sale at the camp store and can be delivered to your site.
- **Campfires** must NOT be left unattended. Please be careful as the concrete fire rings can get very hot.
- **Alcohol** is permitted at your campsite only. Please drink responsibly. No driving of any kind while impaired. No use of any of Mylan Park KOA or Mylan Park amenities while impaired.
- **No smoking** in the cabins. Smoking is only permitted at your campsite.
- **Dirt bikes and ATV's** must be on a trailer while in Mylan Park.
- **Washing of vehicles** is not permitted.
- **Drones** are not permitted in the campground for the safety and privacy of guests.
- **EV Charging** – Please speak with the front desk.
- **Pet Policy:** Traveling with your furry friend? We have a KampK9® for our four-legged friends to stretch their legs. Pets must always be on a leash outside of the dog park, and we ask owners to do their duty and clean up after their pets. Pets don't like to be left alone, so please don't leave them unattended. Due to health and safety regulations, pets are not allowed in any buildings, and other signed locations. *Certified service animals excluded.

- **Laundry:** Open 24 Hours
- **Quiet Hours:** 10:00 pm to 8:00 am
- **Trash Pickup:** 10:00 am
- **Golf Cart Parked:** 11:00 pm

- **Golf Cart and Alternative Transportation Policy:** Must have a valid driver license and proof of insurance to operate. No golf carts at any time are to be on Chaplin Hill Rd. After dark operation of golf carts is prohibited on Mylan Park Lane or Fitness Way. And all golf carts must be parked by 11pm back at their respective sites. While you cruise around the park, make sure to follow this policy and park speed limits. The laws of the road are still in effect in the campground and throughout Mylan Park campus, please make sure to stop at all stop signs. Let's keep the lights on after dark, and make sure your transportation only carries the recommended number of passengers or less. If it has wheels, please follow this policy. Golf carts are available for rent at the front desk.
- **Trash And Recycling Policy:** Please place bagged trash next to the road at your site by 10 am for pickup. Wildlife frequently visits, so after 10 am use the dumpster location for immediate disposal.
- **Visitor Policy:** All visitors must stop by the office prior to entering the park and pick up a guest pass. Guest pass parking is limited.
- **Wildlife:** Various types of wildlife, big and small, may be found on and around Mylan Park. Be alert and give them distance and respect. Keep dogs on a leash and properly store food, trash, and cooking supplies. For the health of the wildlife, please refrain from feeding the animals. Your safety and the future of our wildlife depend on you.
- **Management** is not responsible for accidents, injuries, or loss of valuables of any kind.
- **Management**, at its discretion, has the right to refuse service to anyone or any unit deemed not suitable for camping at Mylan Park KOA. All RVs must have a RVIA seal.
- **At Management's** discretion, failure to comply with the rules of Mylan Park or engaging in illegal activity or conduct that is objectionable or offensive to our family friendly atmosphere, may result in dismissal from Mylan Park KOA with no refund.

IMPORTANT TELEPHONE NUMBERS

EMERGENCY EMS FIRE & POLICE: 911 KOA OFFICE/REGISTRATION: 1-304-322-8562 KOA RESERVATIONS: 1-888-562-0397

911 EMERGENCY INFORMATION

- **Dial 911 for emergency**
- **We are in Monongalia County**
- **Local Hospitals:**
- J.W. Ruby Memorial Hospital, 1 Medical Center Dr, Morgantown, WV 26506, (304) 598-4000

- Mon Health, 1200 J D Anderson Dr, Morgantown, WV 26505, (304) 598-1200
- Paw Prints Veterinary Clinic, 5900 Nancy D Drive, Westover, WV, 26501, (304) 296-7387
- **After Hours Emergency Veterinary:**
NCWV Veterinary Emergency Clinic, (304) 363-2227

OUR SINCERE
THANKS

It is a pleasure serving you. Please let us know what we can do to make your stay more fun. We recommend that you make your next reservation at KOA. We'd be more than happy to provide information about the KOA Campground at your next destination – just ask! Enjoy your stay and come back soon.

Happy Camping,
Morgantown/Mylan KOA Holiday